



COMMUNITY CARE FINANCIAL ASSISTANCE POLICY PLAIN LANGUAGE SUMMARY

Orchard Hospital realizes the need to provide service to patients who cannot otherwise afford health care by providing financial assistance, under a defined policy, to patients who have health care needs and are uninsured, under-insured, ineligible for government programs and are otherwise unable to pay for medically necessary care based on their individual circumstances. A brief summary of the policy is provided below:

- Generally speaking, eligibility for assistance under Orchard Hospital's Financial Assistance Policy (FAP) requires the patient be uninsured, the patient's injury not be covered by worker's compensation insurance, the patient's household income not to exceed 75% of the federal poverty level with the patient's monetary assets not exceeding \$5,000.
- In order to apply for financial assistance, the patient completes and submits a Community Care Financial Assistance Application. The completed application, along with all supporting documentation, should be submitted to the Orchard Hospital Business Office, Credit/Collections Specialist.
- Orchard Hospital's FAP and Application can be found at the following web address: <https://www.orchardhospital.com/patients-and-visitors/financial-assistance> and at the following physical locations:

Orchard Hospital
240 Spruce Street
Gridley, CA 95948
OR

Orchard Hospital Business Office
654 Kentucky Street
Gridley, CA 95948

- Patients can also request that a hard copy of the FAP and accompanying application be sent to them by mail by calling the Orchard Hospital Business Office at (530) 846-9020.
- The FAP, FAP application and this Plain Language Summary are available in English and translation services are available for Spanish.
- FAP eligible patients cannot be charged more than the amount generally billed for emergency services or other medically necessary care.